

INFORMATION NOTICE ON THE CONDUCT THAT MUST BE ADOPTED BY BROKERS IN DEALINGS WITH CLIENTS

Pursuant to the requirements of the Private Insurance Code ("Code") and the current IVASS Regulations on the general rules of conduct that must be observed by brokers in the conduct of business:

- a) we hereby provide you with a copy of the document containing details of the broker, any conflicts of interests and safeguards for the client/policy holder;
- b) we highlight the key features of the contract with particular regard to the characteristics, duration, costs, cover limits and all other matters of use in providing complete and accurate information;
- c) we propose and recommend to you contracts suited to your insurance requirements and, for that purpose, we need to obtain all useful information;
- d) we inform you that your refusal to provide one or more of the pieces of information requested might affect our ability to identify the contract best suited to your needs; should you express a desire to purchase an insurance contract that we consider inappropriate, we shall provide you in writing with the reasons why it is inappropriate;
- e) we provide you with the pre-contractual and contractual documentation required by applicable regulations, a copy of the contract agreed and all other documents in need of signature;
- f) the following payment methods can be used to pay insurance premiums:
- 1. bank, postal or cashier's check, marked as non-transferrable, as payable or assigned to the insurance company or to the broker, specifically in that capacity;
- 2. bank transfers, other methods of bank or post office payment, electronic payment systems where the beneficiary is one of the parties indicated in point 1 above;
- 3. cash of not more than seven hundred and fifty Euro per annum for each contract, solely for third party motor insurance contracts and related guarantees (if and insofar as referring to the same vehicle as insured against third party liability), as well as for contracts in other insurance segments.

Milan,

Signed for receipt Client/Insured Party

